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Tony Gattari
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Suite 5 Horwood Place
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8 July 2004

Dear Tony

Just a quick note to say thanks. Eight months ago we invested in the Icon Business Solutions Success Model Planning process, this process of business planning, mentoring and advising has allowed us to gain confidence, knowledge and strategies of how to run a business profitably. Personally I have grown and now feel confident that I can work "on" not "in" my business. Your enthusiasm, passion, wisdom and commitment have allowed us to dream bigger. We are now in the process of expanding our business and feel that we have an incredible launch pad to do this from.

We look forward to continuing our long and fruitful partnership

Regards,

Mark Kelly
Managing Director